RIDGID – LSA Registration Details 11/9/12 12:07 PM

ONLINE CONFIRMATION

Full details of the LSA program

YOU ARE NOT FINISHED

Your tool information for the products shown below has been received and is waiting to be processed. Please complete the instructions below to achieve LSA status on your tools, pending approval.

First Name: Max Address: Office of Campus Life Attn: WMFO

Last Name: Goldstein 44 Professors Row

Email Address: ops@wmfo.org City: Medford
Telephone Number: State: MA
Zip Code: 02155

	DRILL & IMPACT DRIVER COMBO		
	DESCRIPTION: DRILL & IMPACT DRIVER COMBO		
	PURCHASED DATE: 10.14.2012	REGISTERED DATE: 11.09.2012	
	CHARGER, X4 MULTI-VOLT MULTI-CHEM	MODEL #: 140154001	SERIAL # : CS12244D300699
	18v X4 IMPACT DRIVER	MODEL#: R86034	SERIAL #: CS12252N140219
	BATTERY PACK 18V 1.5Ah SAMSUNG	MODEL #: 130183001	SERIAL # : CS12231D440253
	BATTERY PACK 18V 1.5Ah SAMSUNG	MODEL #: 130183001	SERIAL #: CS12231D440345
	18V COMPACT DRILL	MODEL#: R86008	SERIAL #: CS12245N130673

Note: LSA Registration Not Complete, Follow Instructions Below

To complete the LSA registration process, mail the following to RIDGID within 90 days of purchase for processing and approval.

- 1. Original Receipt (recommended to make a copy for your records)
- 2. UPC cut out from the packaging
- 3. Print out of this online confirmation page showing your Customer ID number (C002424462)

Mail to: RIDGID Hand Held and Stationary Power Tool Technical Service PO Box 1427 Anderson, SC 29622

Note: Your tools do not have LSA status until these documents are mailed, then processed and approved by RIDGID. Please allow 10-12 weeks.

After approval process is completed, you will receive a confirmation e-mail with your lifetime service agreement number included.

You may track the progress of your registration at: http://register.ridgidpower.com/

If your tool needs service in the future, Bring your tool to an authorized service center. Once your mailed documents are processed and approved, you may use your customer ID number to confirm LSA status on your tool. Service Centers can be found at http://www.ridgid.com/Tools/Technical-Services/EN/index.htm (remember to select power tools in the product category). It is the customer's responsibility to call RIDGID customer service (1-866-539-1710) to re-registered any serialized replacement tool, battery, charger, etc. within 90 days of replacement. Replaced equipment that is not re-registered within 90 days of replacement will not maintain Lifetime Service Agreement Status.

Note: If a battery requires service, bring in the battery, charger as well as the main tool it was used with for a proper diagnosis.