



RMA Date: 3/3/2011
Expires on: 3/18/2011

RMA# SF-908

Return To:

MF Digital - Tech Dept
155 Sherwood Ave - Unit #2
Farmingdale, NY 11735-
Phone: (631) 249-9393 Efax: (443) 283-9393

ShipTo:

WMFO / Tufts University
Attn: Andy Saylor
Office of Campus Life
44 Professors Row
Medford, MA 02155-

Issued By	Florman, Shawn	Contact	Saylor, Andy	Boxes:	1
Date Issued	3/3/2011	Phone Number:	617-299-1597		
Date Finished		EmailAddress:	andy@wmfo.org		
Ship Method:	UPS Ground	Ship Acct Num.	X9X 227	Insurance Amount:	1000

Model DS1-7601XDP Serial Number: 100446-FU WarrantyStatus: +30

Issue Description This unit was repaired a month ago and has failed again. This new issue is similar to the last, but, it is far more pronounced. The loading mechanism makes a loud grinding noise when loading the discs and is skipping every time it tries to load a new disc. Nothing moves when the grinding is taking place, if the loading wheels are pushed along a little they will spin, but, they get stuck every time that they try to move on their own.

Service / Parts

Service Name	Service Description	Quantity	Unit Price	Subtotal
Service-W	Warranty Service (+30)	0	\$0.00	\$0.00
			Total	\$0.00

Tech Notes

All parts issued via RMA must be returned to the MF Digital Facility within 15 business days. Send your package as per the RETURN TO Box above with the Attention to the RMA Number.

NOTE: REMOVE OR SUPPLY ALL USER IDs AND PASSWORDS. When returning your unit to MF Digital, the item must be packaged in its original carton. Additionally, be sure in to insure your unit for replacement value. MF Digital will not perform any warranty repairs on items that have not been properly packaged in it's original carton in which damage has resulted. If you require replacement packaging, please call us before you ship your item to us.

Subtotal	\$0.00
Sales Tax	\$0.00
Workorder Total	\$0.00
Total Payments	
Amount Due	\$0.00