



RMA Date: 7/14/2010

Expires on: 7/30/2010

RMA#

SF-706

Return To:

MF Digital - Tech Dept
155 Sherwood Ave - Unit #2
Farmingdale, NY 11735-
Phone: (631) 249-9393 Efax: (443) 283-9393

ShipTo:

WMFO / Tufts University
Attn: Andy Saylor
21 College Ave
Apt 2
Medford, MA 02155-

Issued By	Florman, Shawn	Contact	Saylor, Andy	Boxes:	1
Date Issued	7/14/2010	Phone Number:	617-299-1597		
Date Finished		EmailAddress:	andy@wmfo.org		
Ship Method:	Need ship numb	Ship Acct Num.	Need Ship Numb	Insurance Amount:	1500.00

Model DS1-7601XDP Serial Number: 100446-FU WarrantyStatus: +30

Issue Description As per Robert Warnock: "USB device not recognised error for the DVD drive and through a remote session I have deduced that this is the result of either a faulty bridge board or DVD drive. The 7601XDP itself shows up correctly in device manager but the DVD drive does not". Customer sending in for repairs.

Service / Parts

Service Name	Service Description	Quantity	Unit Price	Subtotal
Service-W	Warranty Service (+30)	1	\$0.00	\$0.00
			Total	\$0.00

Tech Notes

All parts issued via RMA must be returned to the MF Digital Facility within 15 business days. Send your package as per the RETURN TO Box above with the Attention to the RMA Number.

NOTE: REMOVE OR SUPPLY ALL USER IDs AND PASSWORDS. When returning your unit to MF Digital, the item must be packaged in its original carton. Additionally, be sure to insure your unit for replacement value. MF Digital will not perform any warranty repairs on items that have not been properly packaged in its original carton in which damage has resulted. If you require replacement packaging, please call us before you ship your item to us.

Subtotal	\$0.00
Sales Tax	\$0.00
Workorder Total	\$0.00
Total Payments	
Amount Due	\$0.00