



RMA Date: 2/8/2012
 Expires on: 2/23/2012

RMA# RW-1196

Return To: MF Digital - Tech Dept 155 Sherwood Ave - Unit #2 Farmingdale, NY 11735- Phone: (631) 249-9393 Efax: (631) 249-9273	ShipTo: WMFO / Tufts University Attn: Max Goldstein Office of Campus Life 44 Professors Row Medford, MA 02155-
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Issued By: Warnock, Robert	Contact: Goldstein, Max	Boxes: 1
Date Issued: 2/8/2012	Phone Number: 617-299-1597 Andy	
Date Finished:	EmailAddress: facilities@wmfo.org	
Ship Method: UPS Ground	Ship Acct Num. X9X 227	Insurance Amount: 1500

Model DS1-7601XDP Serial Number: 100446-FU WarrantyStatus: Extended

Issue Description Issue: The loading mechanism on the unit has developed a loud clicking and crunching noise when the gears are moving to load the discs. The unit either fails to load or eject discs with increasing frequency. This indicates the unit needs to be returned for repair.

Service / Parts

Service Name	Service Description	Quantity	Unit Price	Subtotal
Service EXT	Extended Warranty Service	1	\$0.00	\$0.00
			Total	\$0.00

Tech Notes

All parts issued via RMA must be returned to the MF Digital Facility within 15 business days. Send your package as per the RETURN TO Box above with the Attention to the RMA Number.	Subtotal	\$0.00
	Sales Tax	\$0.00
	Workorder Total	\$0.00
	Total Payments	
NOTE: REMOVE OR SUPPLY ALL USER IDs AND PASSWORDS. When returning your unit to MF Digital, the item must be packaged in its original carton. Additionally, be sure in to insure your unit for replacement value. MF Digital will not perform any warranty repairs on items that have not been properly packaged in it's original carton inwhich damage has resulted. If you require replacement packaging, please call us before you ship your item to us.	Amount Due	\$0.00